**2021-2022 Winter Season Road Update**

**The Reserve**

**As there are a number of new owners in The Reserve, who may not have experienced a true winter season in our neighborhood, we thought it might be time to update everyone on the process of snow removal in The Reserve.**

**The contractor we are using, Hilltop, is in their third season with us and Jeff continues to be in contact with them on an as needed basis. As in past years, even with other contractors, the snow removal in the entire 4 miles of our neighborhood can take up to 5 hours and some contractors refused to even bid for the job of clearing our roads this year. Number one priority is clearing of the main roads of Reserve Drive, Kitzbuhel, and St Moritz. On active ski days such as holidays and weekends, the Kitz Cabin parking lot is next in priority. Not only is this used for ski in – ski out, but it is the only overflow parking for those homes with limited parking space available. Once these areas are cleared, Innsbruck, Turnberry, Megeve, and St Andrews Pt are taken care of. Sometimes, there will be sand/salt with the plow, but other times it may require a separate trip for sand/salt. Sand/salt will be used on critical hills and curves, but not everywhere. The optimal surface in most of the neighborhood should be ½”-1” of packed snow similar to what Boyne has historically maintained with Mountain Pass Road. There have even been times when we have called the contractor in for a second removal in the afternoon when it was recognized that high winds could have caused 3’ drifts across the road overnight.**

**As you now, hopefully, understand, this is a process and it takes time. Calls directly to the contractor and calls to the Reserve Board before the contractor has had time to finish the day’s job, are not helpful. It is highly recommended that owners and their guests use good judgment (slow down) and be prepared with 4WD or AWD vehicles when driving in The Reserve in winter. Last season was a dramatic freeze-thaw winter with lots of ice. Who knows what this season will bring, but we all know that great snow will lead to a great season for the Boyne Mountain Resort, and we all hope that translates to enhanced value to our properties and increased recreation opportunities for this season.**

**Thank you for your understanding, and have a great winter season!**

**Your Reserve Road Commission,**

**Jeff, Natalie, and Tom**